

29 January 2020

Our Lady Help of Christians
P.O. Box 508,
Campbelltown NSW 2560

Dear Principal,

BACK TO SCHOOL 2020

As the new school year approaches, we are writing to request your assistance with reminding students to tap on and off with their Opal cards when they travel to and from school.

The data obtained from Opal card usage helps both Transport for NSW and Busabout determine demand for bus services, and allows us to make our network as efficient as possible. If students aren't using their cards when boarding and alighting buses, services risk being cancelled or changed due to the lack of recorded patronage. Any future requests to provide additional or amended services may also be declined due to perceived insufficient patronage.

With this in mind, we ask for your assistance in reminding your students to have their Opal cards ready before the bus approaches, and to tap on and off at the beginning and end of each trip. If the teachers on bus duty are also aware of this and actively involved in preparing students for travel before the bus arrives, it will make the process a lot quicker for students to board and be on their way home.

Students that do not present a valid Opal card when boarding will have their details recorded by the driver. Repeat offences may lead to travel suspension of up to 10 weeks, in line with Transport for NSW's Student Codes of Conduct, which will result in parents being responsible for getting their children to and from school.

Your support helps us ensure we are able to provide the appropriate level of service to your students, and correctly enforce Transport for NSW's School Student Transport Scheme.

Thank you in advance for your assistance, and please feel free to contact me if you require any further information.

Kind Regards,

Neville's Bus Service Pty Ltd (T/A Busabout)

Stephen Burridge
Depot Manager